

HeartLINE

Connecting with our Volunteers



Where the Heart Is...
Home Health and Hospice Care



Many Hands
Make
Light Work



Please join us for
recognition and fun!

ADORAY's Volunteer Appreciation Dinner

Monday, April 19
5:30 - Social Hour
6:30 - Dinner

The Orchard,
Baldwin, WI

Watch
for your
invitation
and entree
selection
in the mail.

RSVP to Leann Huston at 715-684-5020 by April 10.

March 2010

Happy Birthday!

- 1 Judith Hansen
Jorgenson
- 2 Mary Onkka
- 4 Donna Mae Stohlmann
- 5 Debra Anderson
Lydia Chatt
Gina Thompson
Donna Wilcoxson
- 6 Amy Olson
- 7 Mary Jo Bloom
Mary Radtke
- 8 Deb Quist
Carol Zillmer
- 9 Margaret Blum
Emily Genco
- 10 Logan Nelson
- 11 Jeanne Clark
- 13 Leann Huston
- 14 Debbie Milligan
- 15 Marlene Wahl
- 20 Janice Annis
- 25 Pearl Kittleson
Jodi Main
- 26 Nancy Spott
- 29 Sandy Decoux
- 31 Joleen Larson
Char Skoviera



A Hospice Family Writes:

I wanted to express our family's warmest thank you to all of you for the care given to our mother.

Everyone we dealt with showed such empathy and kindness that we felt assured and confident that our mother would be treated with value and dignity.

We never did get to meet many of the volunteers who took their own time to read or just sit with our mom. Often she

didn't remember if one of us had been up to see her, but always seemed to remember if one of these considerate folks had been there.

Our entire family agreed that it takes special people to do the work that all of you do and we just wanted you to know that it is greatly appreciated.

Bless you all.

A Staff Visit

...with Christi Arcand

Many hospice volunteers may have already crossed paths with Social Worker Christi Arcand, who started with ADORAY Hospice last November. She is one of three ADORAY social workers, helping the hospice patients and their families prepare for the end of life.

After receiving her social work degree from UW – River Falls in 2005, Christi worked at a nursing home near Rochester. A move to Clear Lake so her husband could work with his father on the family turkey farm brought her to ADORAY.

“I really enjoy visiting with the patients and their families,” Christi said. “I love hearing the stories of



their lives, and learning more about them. For example, one woman had cared for over 50 foster babies.”

In Christi’s free time, she is busy with her one-year-old son Caleb. An avid runner, she is training for her fourth half marathon and loves being outdoors, whether it is boating, camping or playing volleyball.

Christi primarily sees patients in our northern service area, but does see patients where ever she’s needed.

“We’re happy to add this bright, caring person to our hospice team,” said Kristen Straining, ADORAY Hospice Manager.

April 2010

Happy Birthday!

- 2 Margaret Bredahl
Diane Kircher
Stephanie Larson
Lynda Maki
- 3 Mary Moldenhauer
- 5 Gloria Christopherson
- 6 Pat Cederholm
- 11 Helen Rosen
- 12 Clarice Baumgartner
- 13 Bob Nelson
Bob Eberspacher
Nellie Raihala
- 14 Betty Merriman
LuVerne Wobig
- 17 Kathy Svoboda
- 19 Spencer Porter
- 20 Melinda Mahoney
- 22 Helen Donahue
Barb Larson
- 25 Diane Jaspersen
Dave Urban
- 27 Kaylee Booth
- 29 Tom Hess
- 30 Dorothy Armstrong



ASK ADORAY - Spot Light on Patient Services

Dear ADORAY: My husband is in a nursing home and has end-stage dementia. Do I need to bring him home in order to have hospice care?

ADORAY responds: No. ADORAY

provides hospice care in some nursing homes. We also provide hospice to patients at home, in several Wisconsin hospitals and assisted living facilities.

Dear ADORAY: My wife had a stroke. She has problems dressing herself, her speech is limited, and she has difficulty walking. What would ADORAY do to help?

ADORAY responds: Based on doctor’s orders, ADORAY would provide skilled nursing, home health aide services, and speech, physical and occupational therapies. One of our

skilled nurses would manage medications, lab work and any teaching for you and your wife related to strokes and her condition. A home health aide would come to your home and help her with bathing and dressing. Our therapy services would teach your wife to become more independent and safe at home, including a speech therapist to improve her speech, a physical therapist to help her regain her mobility, and an occupational therapist to teach her to dress herself again.

With Sadness...

There have been a number of deaths recently that have touched the lives of many in the ADORAY/Treasures family. While we haven't done this in the past, we would like to now, and in the future, remember and share our sadness for those in our family that we have lost.

The Baldwin Treasures store staff will always have a place in their hearts for longtime volunteer Rena Sanford, 94, who passed away in February. "She took a lot of ownership in the store and what she did," Manager Mary Holle said. "She worked circles around some of us!" Rena began volunteering at the store when it first opened nearly 11 years ago and was known as one of the "Thursday Ladies."

Lee Milligan was a behind-the-scenes volunteer for Baldwin Treasures and husband to Debbie, Volunteer

Coordinator for ADORAY Hospice and Baldwin Treasures. Lee never wanted or expected recognition when he helped at the store. "Sometimes Lee just stopped by to see if we needed anything," Mary Holle said. "Lee had the kindest heart - he would do anything we asked."

River Falls Veterinarian and community leader Tom Bloom and husband to River Falls Treasures volunteer Mary Jo passed away in February. Tom was active in the community and touched and changed many lives. Mary Jo has volunteered faithfully at Treasures since the store opened. She has worked every Wednesday as cashier and delivered old blankets to Tom's veterinary clinic. "We cherish you, Mary Jo," Manager Bonnie Blue said. "We hold you close in our hearts. The entire community will miss Tom."

New Medical Director Named for ADORAY Hospice

We are pleased to announce that Kristin Severson, Doctor of Osteopathic Medicine with Hudson Physicians, has accepted the position as ADORAY Hospice Medical Director.

Her responsibilities with ADORAY are to oversee the medical component of care and to regularly meet with and advise the hospice team about our patients.

"Dr. Severson has brought a creative approach to patient care that highlights her talents in geriatric medicine," said Hospice Manager Kristen Straining. "We are excited to have her on board. She has a high level of understanding and belief in the hospice philosophy of care."



Baldwin Store News – from Jennifer Soergel, Manager's Assistant

The little things make us happy. The new furnace was installed and our fingers are toasty. Mary has reached the "bottom of the pile" and we're sneaking in a few spring colors just to tease the customers. We're working hard to get as much of our winter inventory out on the floor and ready for our half price sale. Purses have been a big hit since we received some beautiful donations. And Linda has received unique and valuable items that need to be cleaned, checked and priced. All of these little things make a big impact.

When I was a little girl growing up on the farm, I had many chores to do. We picked rock, bailed hay, shoveled out the barn, snapped green beans and stripped corn cobs for canning. Each time my grandma would say, "Now, there's a good job done."

Our volunteers have numerous chores to do at Treasures: cleaning household items; organizing and shelving books; folding linens; sorting, tagging and steaming clothes; hauling in donated furniture and then hauling sold furniture back out; and smiling and assisting customers as they shop. As a result of our hard work, patients are receiving needed care and support, help with daily tasks, and a shoulder to cry on.

ADORAY is blessed with wonderful volunteers. At the end of each day I know my grandma would say..."Now, there's a good job done."

TREASURES from the HEART

Great used goods  at pennywise prices

Baldwin

Store hours:

Tuesday	9 - 5
Wednesday	9 - 5
Thursday	9 - 5
Friday	9 - 5
Saturday	9 - 5

River Falls

Store hours:

Tuesday	9 - 7
Wednesday	9 - 7
Thursday	9 - 7
Friday	9 - 5
Saturday	9 - 5

from
Debbie's desk

Hospice Volunteers

MANDATORY

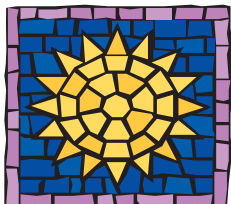
Inservice for all Hospice Volunteers. Attend one of the following meetings at the ADORAY office:

Tuesday, May 4 at 10am

or

Tuesday, May 11 at 7pm

A Note from Dorothy Armstrong, ADORAY Bereavement Coordinator



The annual **ADORAY Hospice Memorial Service** will again be in May. Details will be announced in the next HeartLINE. You are all invited to remember a loved one with us or attend in remembrance of a hospice patient.

Where the Heart Is...
Home Health and Hospice Care
A program of St. Croix Valley Shared Services, Inc.
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