

HeartLINE

Connecting with our Volunteers



Where the Heart Is...
Home Health and Hospice Care

September 2010

Happy Birthday!

- 1 Margy Balwierz
- 4 Erin Linn
- 6 Dawn Friedrich
Dusty Mortensen
- 9 Dian Nielsen
Maggie Piehowski
Barb Prinsen
- 10 Stacy Carlson
Gloria Fern
Dennis Nelson
- 12 Evelyn Muffett
Marilyn Olson-Lear
- 13 Ethan Genco
Eunice Hop
Corynne Nelson
- 17 Helen Nicholson
- 18 Lillie Bueckers
Kristen Straining
- 21 Joni Ruland
- 23 Jane Scholz
Patty Viellieux
- 25 Heidi Walsberger-Verhulst
- 26 Linda VanSomeren-Booth
- 29 Jody Galdick



Baldwin
and
River Falls
Volunteer
Picnics



Thank You
Volunteers!



New Hospice Volunteer Training Announced

Do you know a person with a compassionate heart? Someone who is willing to sit with a terminally ill person? Read or hold a hand? Or run errands or cook meals for the family?

Tell your friends about the upcoming information sessions where they can learn about the hospice concept and the role of volunteers. ADORAY is especially in need of volunteers for Polk County.

Attend one of the hospice volunteer information sessions:

- Monday, Sept. 13,
10am – noon, St. Croix Falls Regional Medical Center
- Monday, Sept. 13,
6:30pm – 8:30pm, at Amery Regional Medical Center
- Tuesday, Sept. 14,
10am – noon, at Balsam Lake Government Center

All three of the information sessions will include general information on hospice and the role of volunteers. Those who choose to become volunteers will attend two days of classes, Monday, Sept. 20 and Thursday, Sept. 30, 8:30am – 4:30pm, at Amery Regional Medical Center.

Contact Debbie Milligan at 715-684-5020 for further information.

Happy Birthday!

- 1 Leah Brooks
- 2 Lindsey Holle
- 3 Carole Lynum
Margaret Strehlo
- 5 Alden Nelson
- 6 Ruth Baumgartner
Toots Holle
- 7 Mary Troftgruben
- 10 Nancy Nichols
- 12 Kathy Peabody
- 13 Stacey Burmeister
- 14 Dorothy Holm
- 16 Dorothy Eggen
Erin McLagan
- 22 Evie Rademaker
- 23 Elisabeth Nelson
Mary Kay Schaffner
- 25 Sondra Baillargeon
- 26 Carol Haughton
- 27 Peggy Maxfield



ADORAY is grateful for funding by United Way St. Croix alley.

I like a teacher who gives you something to take home to think about besides homework.

~Lily Tomlin as Edith Ann

ASK ADORAY - Spot Light on Patient Services

Dear ADORAY: My mother is in need of at-home nursing. I want to know that the agency I select is part of the community. Is ADORAY a local agency?

ADORAY responds: Yes, ADORAY was proudly formed by the four hospitals in St. Croix County: Baldwin Area Medical Center, Hudson Hospital & Clinics, River Falls Area Hospital, and Westfields Hospital, New Richmond, under the name of St. Croix Valley Shared Services, Inc.

Our employees and volunteers live in the communities where ADORAY provides services.

Dear ADORAY: I've heard of these Treasures from the Heart stores. How

are they associated with ADORAY? And where can I find the stores?

ADORAY responds: Treasures from the Heart second-hand stores are located in Baldwin and River Falls and are apart of the ADORAY organization. Their mission is to raise funds in support of ADORAY's home health and hospice programs.

All the quality merchandise is donated by individuals and businesses. Shopping, donating, or volunteering helps the ADORAY mission.

A Friend of ADORAY- Jane Scholz



Shortly after Jane Scholz's mother passed away, she saw a newspaper announcement for hospice volunteer classes offered by ADORAY. Having experienced hospice first hand, she thought she could be a volunteer.

"I know how valuable volunteers are," she said. "My mom was on hospice for 15 months and I made good use of the volunteers."

Jane took the training eight years ago and has volunteered ever since.

"Mostly, I just go and sit with the patients," she said. "Quite often the patients are sleeping," she explained.

Other times, she is visiting or reading to the person.

"Families are so appreciative to have someone there. But I feel I get more back than I give."

Jane married for the first time last year and moved to Deer Park. She is active in her church, especially with the women's bible study. Gardening keeps her busy during the warm months, and she loves to collect snowmen. In

June, she took an Alaskan cruise.

"We are so thankful to have Jane as a volunteer," Debbie Milligan, Hospice

Volunteer Coordinator said. "She has a very calming, comforting spirit about her and our families tell us over and over how much they appreciate her visits. Now we just all have to get used to her new last name!"

"I've met a lot of nice volunteers at the hospice training sessions," Jane said. "It's beneficial to hear what other volunteers do in various situations. And I appreciate how much ADORAY supports the volunteers. When you know you're appreciated, it's fun to do this."

River Falls Store News - from Bonnie Blue, Manager

Fall is at our door step and the Harvest Moon awaits. I think this is my favorite time of year (did I say that in April too??). Halloween is up and out along with football and hunting gear. Extra thanks to our volunteers for making it happen.

The "taggers" are working on hats, mitts, fall fleece and jackets. Later this month we will prepare Santa's workshop. Ginny and her crew, Elves Nancy and Annette, will unpack, price and - dare I say - get Christmas out on the floor! We always have to stay ahead of the season but for now... the pumpkins are still on the vine and we need only to celebrate the Harvest and enjoy the fruits of labor. Let's all relish the cool colorful evenings ahead and the crisp-as-an-apple morning light. We will miss Marvel and Jan for a bit while they stay home to care for their husbands. Keep them in your thoughts.

Seeing so many of you at the picnic was great. We had perfect weather, wonderful food and a fantastic time.

I'll close with my favorite volunteer quote of the summer. See if you can guess which of our volunteers said of a handsome, friendly donor: "I was wondering who that guy was that you were talking to and hoping he was a new volunteer... he was cute!!!"

Baldwin Store News - from Jennifer Soergel, Manager's Assistant

Although many of you may not believe Mary, Linda and I, we really have seen the floor in the back room! Each week, we have a mountain of clothing and I think this may be our biggest mountain ever! Summer has flown by and it is hard to believe we have begun to put out winter coats and long sleeves.

Thank you to our Garage Sale crew who worked very hard to keep the sale up and running with new merchandise each Friday. We would also like to thank the many volunteers who were steaming, hanging, sorting, displaying and selling clothing during our week of everything 50% off.

Nan was tickled pink to help a mother of twin girls buy their back-to-school outfits. After hours in the dressing room they left with \$180 worth of clothing for only \$90! The girls were excited figuring out what to wear their first day at Viking Middle School.

Get ready to begin putting out sweaters, hooded sweatshirts, boots and come November...Christmas! Our work is never ending and that is what keeps us going. To a crew that never seems to slow down; we thank you, we appreciate you and we could not do it without you.



TREASURES from the HEART®

Great used goods  at pennywise prices

Baldwin

Store hours:

Tuesday	9 - 5
Wednesday	9 - 5
Thursday	9 - 5
Friday	9 - 5
Saturday	9 - 5

River Falls

Store hours:

Tuesday	9 - 7
Wednesday	9 - 7
Thursday	9 - 7
Friday	9 - 5
Saturday	9 - 5

*from Debbie's
desk*

Hospice Volunteers

Current hospice volunteers are invited to attend any or all of the upcoming training for new volunteers on Sept 20 and 30 at the Amery Hospital (see page 2 for details). This is an opportunity for you to "brush up" on hospice skills and knowledge. Call me at 715-684-5020 if you would like to know the class schedule.

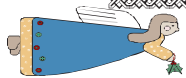
If you would be willing to provide/serve treats at the training classes, or briefly share your volunteer experiences with the new volunteers, let me know. Thanks!

Join us for the educational workshop:

Experiencing Hospice from the Patient and Family's Point of View

October 12, 10am at the ADORAY Office

Presented by several hospice employees.



CHRISTMAS VOLUNTEERS NEEDED

Baldwin Treasures II – the Christmas Store – is scheduled to open on November 1 and volunteers are needed to work the check out. If you are a current volunteer able to help a few extra hours a week, let Debbie or Linda know. Or, if you have a friend available for a temporary volunteer job, tell him or her to contact us.

Where the Heart Is...
Home Health and Hospice Care
A program of St. Croix Valley Shared Services, Inc.
2231 Highway 12, Suite 201
Baldwin, WI 54002-9248

